

2011 Conference Feedback (5 pt. Scale)

Presenter\ Title: **Tom Arneson\ GOOD QUALITY AND GOOD PHILOSOPHY**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	3.72	7	
Knowledge of Subject:	4.00		
Session Management:	3.65		
Overall:	3.86		
Cumulative Rating:	3.81		
Comments	<i>I liked the presentation approach, but font size was too small. Hope you share it with us (on line or hard copy); Always enjoy Tom's presentations; Slides were real bad; Facilitate Discussion excellent patience in allowing yokoten---</i>		
<b>SESSION</b>	Average Score	Respondents	
Session Eval:	4.25	2	
Ability to apply to Current Job:	4.25		
Technical Content:	4.50		
Met Expectations:	4.25		
Cumulative Rating:	4.32		
Most significant learning:	<i>More facts about quality gurus;</i>		

Presenter \ Title: **Nancy Berger \ EXPERIENCE SPEAKS OF LESSONS LEARNED**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	4.60	5	
Knowledge of Subject:	4.60		
Session Management:	4.60		
Overall:	4.60		
Cumulative Rating:	4.60		
Comments:	<i>Interactive session with the group was nice; Good overview / presentation;</i>		
<b>SESSION</b>	Average Score	Respondents	
Session Eval:	4.00	2	
Ability to apply to Current Job:	4.00		
Technical Content:	4.00		
Met Expectations:	4.00		
Cumulative Rating:	4.00		
Most significant learning:	<i>Current issues in ISO Certification;</i>		

Presenter \ Title: **David McGan \ ROOT CAUSE ANALYSIS**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	3.81	8	
Knowledge of Subject:	3.94		
Session Management:	3.75		
Overall:	4.00		
Cumulative Rating:	3.88		
Comments:	<i>Maybe reduce/consolidate slides. Sequence task like define problem before ID root cause.</i>		
<b>SESSION</b>	Average Score	Respondents	0

2011 Conference Feedback (5 pt. Scale)

Presenter \ Title: **Michael Mazu \ PROJECT MANAGEMENT**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	4.58	6	
Knowledge of Subject:	4.83		
Session Management:	4.17		
Overall:	4.58		
Cumulative Rating:	4.54		
Comments:	<i>Great topic &amp; examples to illustrate key factors &amp; application; Knows mat'l &amp; interesting to learn from;</i>		
<b>SESSION</b>	Average Score	Respondents	
Session Eval:	4.50	2	
Ability to apply to Current Job:	4.00		
Technical Content:	4.00		
Met Expectations:	4.50		
Cumulative Rating:	4.25		
Most significant learning:			

Presenter \ Title: **Tom Arneson \ CORRECTIVE & PREVENTIVE ACTION**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	4.33	9	
Knowledge of Subject:	4.39		
Session Management:	4.22		
Overall:	4.33		
Cumulative Rating:	4.32		
Comments:	<i>Excellent ice breaker / skill sets; Great energy &amp; subject knowledge. Need a better PPT--Why do C&amp;P Action...Too crowded...Fewer bullet points...More activity on synetics; Could have used more time;</i>		
<b>SESSION</b>	Average Score	Respondents	0

Presenter \ Title: **Michael Mazu \ ASQ CERTIFICATION: WHAT'S IN IT FOR ME?**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	4.13	4	
Knowledge of Subject:	4.38		
Session Management:	4.25		
Overall:	4.25		
Cumulative Rating:	4.25		
Comments:	<i>Get info! Thank you!;</i>		
<b>SESSION</b>	Average Score	Respondents	0

2011 Conference Feedback (5 pt. Scale)

Presenter \ Title: **Rebecca Englert \ TRANSITIONS IN CARE**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	4.50	4	
Knowledge of Subject:	5.00		
Session Management:	4.50		
Overall:	4.75		
Cumulative Rating:	4.69		
Comments:	<i>Excellent. Balance of underlying principles w/subject matter details; Extremely knowledgeable. Related specific healthcare topics to overall quality processes very well.</i>		
<b>SESSION</b>	Average Score	Respondents	0

Presenter \ Title: **Pat Koch \ CUSTOMER FOCUS**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	4.83	21	
Knowledge of Subject:	4.81		
Session Management:	4.83		
Overall:	4.83		
Cumulative Rating:	4.83		
Comments:	<i>Very good, motivating talk; Very good, Inspired; She makes me want to be a better person!; Excellent presentation. Thank you!; Inspirational. Great to see her road to success; Thank you; Very good presentation; So very inspirational! Brought tears to my eyes &amp; made me want to shout!!!;</i>		
<b>SESSION</b>	Average Score	Respondents	
Session Eval:	4.33	3.25	
Ability to apply to Current Job:	3.83		
Technical Content:	4.33		
Met Expectations:	4.63		
Cumulative Rating:	4.28		
Most significant learning:	<i>Service to others will make my life--and my output--of higher quality;</i>		

Presenter \ Title: **Alexander Merwin \ SUPPLIER MANAGEMENT**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	4.13	4	
Knowledge of Subject:	4.63		
Session Management:	4.38		
Overall:	4.25		
Cumulative Rating:	4.35		
Comments:	<i>Knowledgeable on supplier management &amp; shared good information; Good presentation, makings of a more in-depth presentation;</i>		
<b>SESSION</b>	Average Score	Respondents	
Session Eval:	3.75	4?	
Ability to apply to Current Job:	4.75		
Technical Content:	4.00		
Met Expectations:	4.25		
Cumulative Rating:	4.19		

2011 Conference Feedback (5 pt. Scale)

Presenter \ Title: **Michael Mazu \ PERFORMANCE EXCELLENCE  
USING PROCESS MANAGEMENT**

<b>PRESENTER</b>	Average Score	Respondents	
Presentation Skills:	4.32	11	
Knowledge of Subject:	4.55		
Session Management:	4.32		
Overall:	4.45		
Cumulative Rating:	4.41		
Comments:	<i>Excellent Attributes Principles; Mike is very knowledgeable;</i>		
<b>SESSION</b>	Average Score	Respondents	
Session Eval:	4.21	6	
Ability to apply to Current Job:	4.08		
Technical Content:	4.17		
Met Expectations:	4.17		
Cumulative Rating:	4.16		
Most significant learning:	<i>How to sell process management, &amp; attributes of management vs. control;</i>		